

goBRIEF

The "go" family of products, developed by UNODC, provide sustainable and affordable IT solutions for use by government agencies in a wide range of areas including Law Enforcement, Prosecution, Intelligence, Financial Intelligence, Revenue and Customs, Regulatory, Anti-Corruption and Asset Forfeiture and Recovery within the realms of the UNODC mandates.

goCASE rolled out in The Iraq Commission on Public Integrity (COI)

UNODC provided two week-long training sessions from 16–27 November 2009 in Beirut, Lebanon for COI investigators, including the heads of two COI offices in Baghdad (Karkh and Al-Rasafeh) and investigators from the COI hot-line and the polygraph sections. There were 15 participants in each training session, which covered the entire investigation module in goCASE, including the electronic case file with all its elements, data analysis and visualization, workflow and reporting. The goCASE application and training sessions for investigators and IT staff were delivered in Arabic.

During the investigators' training, the participants completed two tracks of exercises; the first was related to a standard case study given as part of the workshop and the second was generated by each participant based on similar corruption cases they have handled in their working environment.

Prior to these training sessions for investigators, training for COI IT staff took place from 10 – 13 November 2009. Over the course of the four-day training session, the goCASE system administration module relevant to IT was fully demonstrated. The training session also covered the main business concepts of goCASE to enable the IT staff to support the investigators in their work. 16 IT staff members, with various technical roles and functions in COI (including programmers, computer engineers, network and hardware specialists and investigation assistants), took part in the training session.

Feedback documented and received from the participants at the end of the course showed excellent results and very promising indicators. The rollout of goCASE in COI will continue over the coming months with full support from UNODC headquarters in Vienna and will build on the success of the first training session in Beirut.



COI investigators during the goCASE training workshop in Beirut, November 2009

“go” Family Deployments in 2009

2009 saw the deployment of goAML in the Financial Intelligence Unit (FIU) of Tanzania, the Financial Intelligence Centre (FIC) of South Africa, the Financial Intelligence Agency (FIA) of Bermuda and the Palestine Monetary Authority (PMA). In February 2009, Phase 2 of goCASE was deployed successfully in the Economic and Financial Crimes Commission (EFCC) Operations Office in Abuja, Nigeria.

goCASE was deployed in the Prevention of Corruption Bureau (PCCB) of Tanzania in May 2009 and deployment of goCASE in the Commission on Public Integrity in the Republic of Iraq took place in November 2009. Interest in both applications continues to grow and more deployments are expected soon.

goAML

Tanzania FIU



South Africa FIC



goCASE

Tanzania PCCB



Iraq COI



Bermuda FIA



Palestine Monetary Authority



Possible “go” Family deployments in 2010

- Negotiations with the Netherlands’ FIU concerning the acquisition of goAML have been ongoing since early 2009 and UNODC is confident that an agreement will soon be reached and goAML will be deployed in the Netherlands FIU early next year.
- Following a bidding process, the Council of Europe has recently selected goCASE as their chosen case management system for implementation as part of the Council’s project against corruption, money laundering and the financing of terrorism in Moldova (MOLICO). goCASE is planned for deployment in the Centre of Combating Economic Crime and Corruption (CCECC) of the Republic of Moldova. Negotiations are almost complete and goCASE will be deployed in CCECC in the very near future.
- goIDM, UNODC’s IT and communications infrastructure, is to be deployed in the Government of Nigeria’s Bureau of Public Procurement (BPP) in early 2010. goIDM is a secure communications infrastructure based around a server room and/or data centre providing uninterrupted service to critical data processing and information management operations. goIDM has wide application for almost any type of Government agency, and follows the five core values that form the foundation of an ICT infrastructure and Data Centre design philosophy - simplicity, flexibility, scalability, modularity and sanity. The goIDM model has been deployed in Nigeria, in the Economic and Financial Crimes Commission (EFCC)

and the Nigerian Judiciary, as part of the UNODC project NGAS08, to support the government of Nigeria’s fight in combating economic and financial crime.

- A delegation from the Financial Intelligence Unit of Denmark visited Vienna in December 2009 to undertake an in-depth analysis of goAML. UNODC looks forward to the possibility of partnering with the FIU of Denmark in the delivery of an IT environment that meets their specific requirements and serves them well into the future.

Other news

- Following the translations of the goAML and goCASE applications and accompanying documentation into French, Spanish and Russian, the translated versions of the goAML and goCASE brochures and systems descriptions are soon to be published online – keep an eye on:
<http://goaml.unodc.org/goaml/en/documentation.html>
<http://gocase.unodc.org/gocase/en/documentation.html>
- A member of the UNODC/ITS team attended the Egmont Information Technology Working Group Meeting (ITWG) from 20 – 21 October 2009. During the meeting, a progress report on goAML was delivered to the ITWG, including a description of the latest features and upgrades of goAML (see table on page 3).

goAML System Upgrades and Enhancements

XML SCHEMA	<ul style="list-style-type: none"> • Supports non-directional transactions; • One schema now supports any report type by any type of reporting institution; • Expanded flexibility particularly to support Electronic Funds Transfers.
WEB APPLICATION	<ul style="list-style-type: none"> • Provides administrators or compliance officers in reporting institutions with much more flexibility to manage their reporting. They can now create roles within the organisation, control who submits reports etc.
CHARTING TOOL	<ul style="list-style-type: none"> • Now supports charting all attributes of intelligence objects in the database; • Charts can be expanded using all available information not just transactions; • Any attribute can be visually retrieved without the analyst knowing or expressing what they are looking for; • Now configurable to connect to other data sources;
REPORT WRITER/ DESIGNER	<ul style="list-style-type: none"> • Allows any type of report format to be created in the application and stored in the database including connectivity to other data sources.
WORKFLOW ENGINE	<ul style="list-style-type: none"> • Can now graphically illustrate the workflow process by producing a diagram depicting the workflow steps. The diagram is automatically amended as the workflow process itself is amended; • Now supports drill down to management reports; • At all times management can see what stage reports and intelligence reports are at in the workflow cycle.
CASE MANAGEMENT COMPONENT	<ul style="list-style-type: none"> • Case management system enhanced to support hierarchal operations and projects.
DATA MATCHING MODULE	<ul style="list-style-type: none"> • A new module. Features an importer that can input data from any format on persons, accounts and entities and match this data against the FIU's report database. This process can then automatically create analytical case proposals from the results of the matching; • Fully generic to fit the needs of any FIU.
SUBJECT UNIFICATION	<ul style="list-style-type: none"> • Enhanced subject unification capabilities which now support non destructive subject promotion and demotion <ul style="list-style-type: none"> - Objects can be merged based on predefined rules - Original data remains - Analyst can manually de-link object if required if objects are considered separate - All activities are logged.
RULES ENGINE/ RULES EDITOR	<ul style="list-style-type: none"> • Developed to allow for the creation of rules to accept or reject individual transactions within a report after XML validation <ul style="list-style-type: none"> - "Syntax" – normal validation/check against schema - "Symantix" defined by user – checks transactions for pre-defined conditions such as non alphabetical characters in names, age of transactor etc • Allows for flexibility in checking transaction details as well as the more rigid check against the schema. • Will extract faulty transactions from report and send just those transactions back to the reporting institution for correction or enquiry. The rest of the report is validated.

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For more information on services and products offered by UNODC Information Technology Service (ITS), please download ITS Catalogue of Services at:

<http://goaml.unodc.org/goaml/en/documentation.html>